SANITATION TIPS FOR A CLEANER COMMUNITY

The Charles Village Community Benefits District is working to keep our community safe and clean for all residents, businesses, and visitors. We want to make sure everyone knows what services are available and how to stay vigilant and diligent in reporting instances of illegal dumping.

A lot of sanitation services can be scheduled through 311 either by phone or on the app!

Weekly Trash Pick-up

- The City of Baltimore has provided each household with a municipal trash can. You can CALL 311 to have a new can delivered if stolen or damaged.
- You can put out up to 96 gallons of trash in multiple cans per week. Trash MUST BE PLACED INSIDE a trash can with a tight fitting lid.
- DO NOT place household trash in public trash cans.

Illegal Dumping

- Illegal dumping is the disposal of ANY waste in an area not designated for that waste.
- It is illegal to place trash at or in corner cans, in alleys, on a vacant lot, or in a dumpster that is not designated for your trash.
- If you see illegal dumping taking place, CALL 911. To report illegal dumping CALL 311.

Dumpster Days & Bulk Trash

- Every community association can schedule up to FOUR DUMPSTER DAYS per year by calling 311. Dumpster days help to reduce bulk items being placed out illegally.
- Bulk trash should be scheduled with the city through 311 BEFORE placing it outside for pick-up.

Phone Numbers to Know:

Emergency (Fire, Ambulance or Police) - 911
Non-Emergency (City Services) - 311
Benefits District - 410-235-4411
Benefits District
Program Services

The Benefits District provides daily supplemental safety and sanitation services to you as a part of your surcharge tax. For a complete list and description of services, visit our website at, www.charlesvillage.org/about/program-services/.

- Safety patrols are Monday - Friday from 11am - 7pm and Wednesday - Sunday from 7pm - 3am.
- Sanitation Team members work Sunday - Saturday from 7:30am - 4:30pm, and until 7:30pm on Monday, Tuesday, Thursday, and Friday.

SAFETY SERVICES
- Safety Patrol Program
- Safety Advisory Council
- Court Watch & Victim’s Assistance
- Community Safety Walks
- Liaison to the Baltimore City Police Department

SANITATION SERVICES
- Street Sweeping
- Corner Trash Can Maintenance
- Fall Leaf Removal
- Rat Abatement
- Bulk Trash Removal & Alley Maintenance
- Dog Waste Stations
- Liaison to the Baltimore City Department of Public Works
- Data Collection
- Fee for Service Contracts

MARKETING & OUTREACH SERVICES
- Weekly Newsletter Distribution
- Attendance at Monthly Community Meetings
- Bi-Annual Benefits District Meetings
- Community Event Assistance
- Data Distribution
- Social Media Communication

For More Information Contact:
Benefits District Office
2434 St. Paul Street
Baltimore, MD 21218
410-235-4411
info@charlesvillage.org